

Connecting with the PREVENTABLE Call Center

The purpose of the PREVENTABLE research study is to learn if taking a statin could help older adults live well for longer by preventing dementia, disability, or heart disease. A statin is a commonly used drug to lower cholesterol.

WHAT TO EXPECT

As a PREVENTABLE participant, you will receive a telephone call from a PREVENTABLE Call Center interviewer to complete the study enrollment process. This call has been scheduled within 21 days of your first visit. You can expect this call to take approximately 20-40 minutes.

Interviewers will ask you questions about your memory, thinking, and physical activities. You can expect this type of call each year of your study participation. Call Center interviewers may also call your trusted contacts for some additional information about your overall health.

When the Call Center calls, the caller ID will display 336-716-9997 or 336-721-7722 and depending on your phone carrier, it may say “Winston-Salem NC” or “Wake Forest.” Be sure to answer when we call!

The PREVENTABLE Call Center team is looking forward to speaking with you and is thankful for your participation in this important study!

ABOUT

The PREVENTABLE Call Center is located at Wake Forest School of Medicine in Winston-Salem, North Carolina, and is staffed by a team of professionals who are experienced in conducting telephone-based interviews.

WHERE CAN I LEARN MORE?

www.preventabletrial.org



PREVENTABLE

Pragmatic Evaluation of evENTS And Benefits of Lipid-lowering in oldEr adults

MEET THE TEAM



Derrick Barnes
Interviewer

Language: English

Home town:
Wilkesboro, NC

Hobbies/Interests:
Reading, walking at the park, bicycling

Interesting Fact:
I am a Dachshund lover and currently have my 3rd Dachshund named Sadie. Also I am a Certified Phlebotomy Technician and lead phlebotomist on the U.S. POINTER Study for Alzheimer's prevention.



Jesus Betancourt
Interviewer

Languages: English, Spanish

Home town:
Hickory, NC

Hobbies/Interests:
Learning new things, seeing how things work, spending time with family, driving and trying new foods!

Interesting Fact:
For graduation I wrote a book and before I could submit it for publishing, the computer that it was saved to was stolen out of my car and I had no backups of it. The book is now lost forever...



Jake Huff
Scheduler/Interviewer

Language: English

Home town:
Big Stone Gap, VA

Hobbies/Interests:
Sports, hunting, spending time with family, serving at church

Interesting Fact:
A movie was made about (and filmed in) my home town – based on the novel “*Big Stone Gap*” written by New York Times bestselling author, Adriana Trigiani.



Angelica Hutchinson
Interviewer

Language: English

Home town:
Spartanburg, SC

Hobbies/Interests:
Music (especially singing), Worship leader for my Bible Study Group and cooking (Food Network taught me what I know 😊)

Interesting Fact:
I competed in public speaking in high school and made it to Nationals my senior year.



Randy Nulph
Call Center Manager

Language: English

Home town:
Grove City, PA

Hobbies/Interests:
Going to auctions, woodworking, spending time with family

Interesting Fact:
I used to work for a coal company, but quickly found out working underground wasn't for me. Also, New Bethlehem, PA, was founded by one of my Great-Uncles many years ago – Originally it was called “Gumtown.”